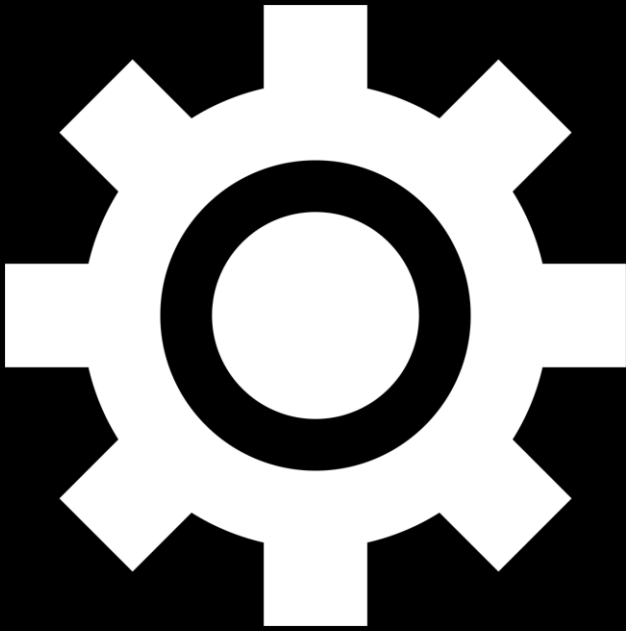


DXC Assure Claims Analytics

Technical Specifications

October 2019



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All questions regarding this documentation should be routed through customer assistance, Blythewood, SC, 800-420-6007 or email pcssupport@dxc.com.

General Overview

Document Purpose

This document contains details of all the essential hardware & software requirements for the smooth operation of all features and modules of DXC Assure Claims Analytics powered by Sisense.

Note

DXC recommends that customers go through this document thoroughly for a hassle-free experience.

Advisory

Please go through of the following documents/sections on the DXC Assure Claim website for information and advisory prior to installing/upgrading to DXC Assure Claim Analytics.

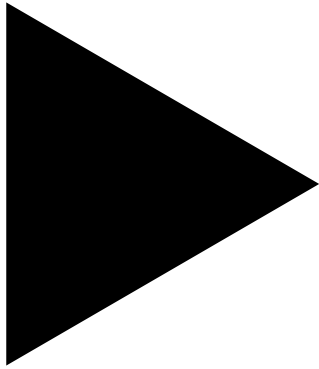
- **Technical Specifications** document for Server hardware, software requirements and browser settings.
- **New Installation Instructions / Upgrade Installation Instructions** documents for knowhow on installing/upgrading to DXC Assure Claim Analytics.
- **Sisense/DA/Legacy Instructions** section for details on installing/upgrading to Data Analytics Templates.
- Please refer to the **Sisense/DA/Legacy instructions** section.

It is highly recommended to upgrade to the latest DA/Legacy products to ensure better experience and optimum utility.

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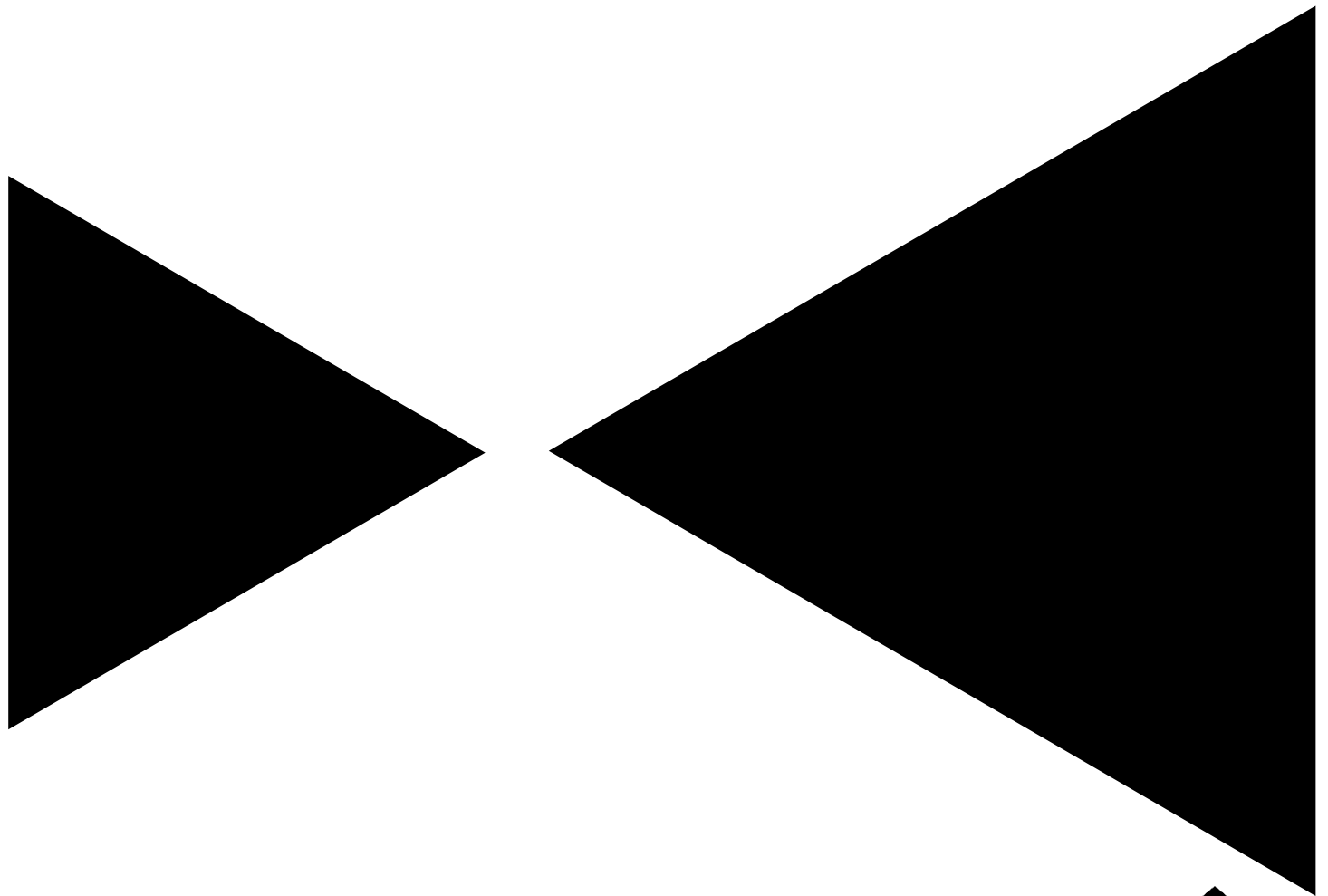


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Supported Web Browsers

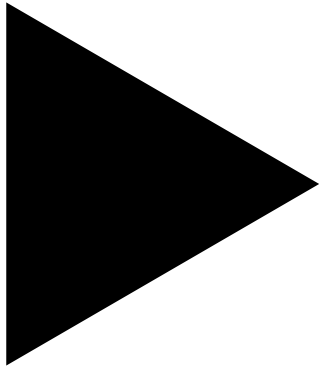


Supported Web Browsers

The Sisense Web Application runs in the following HTML5 supported browsers:

- Google Chrome
- Firefox
- Safari version 7 or higher



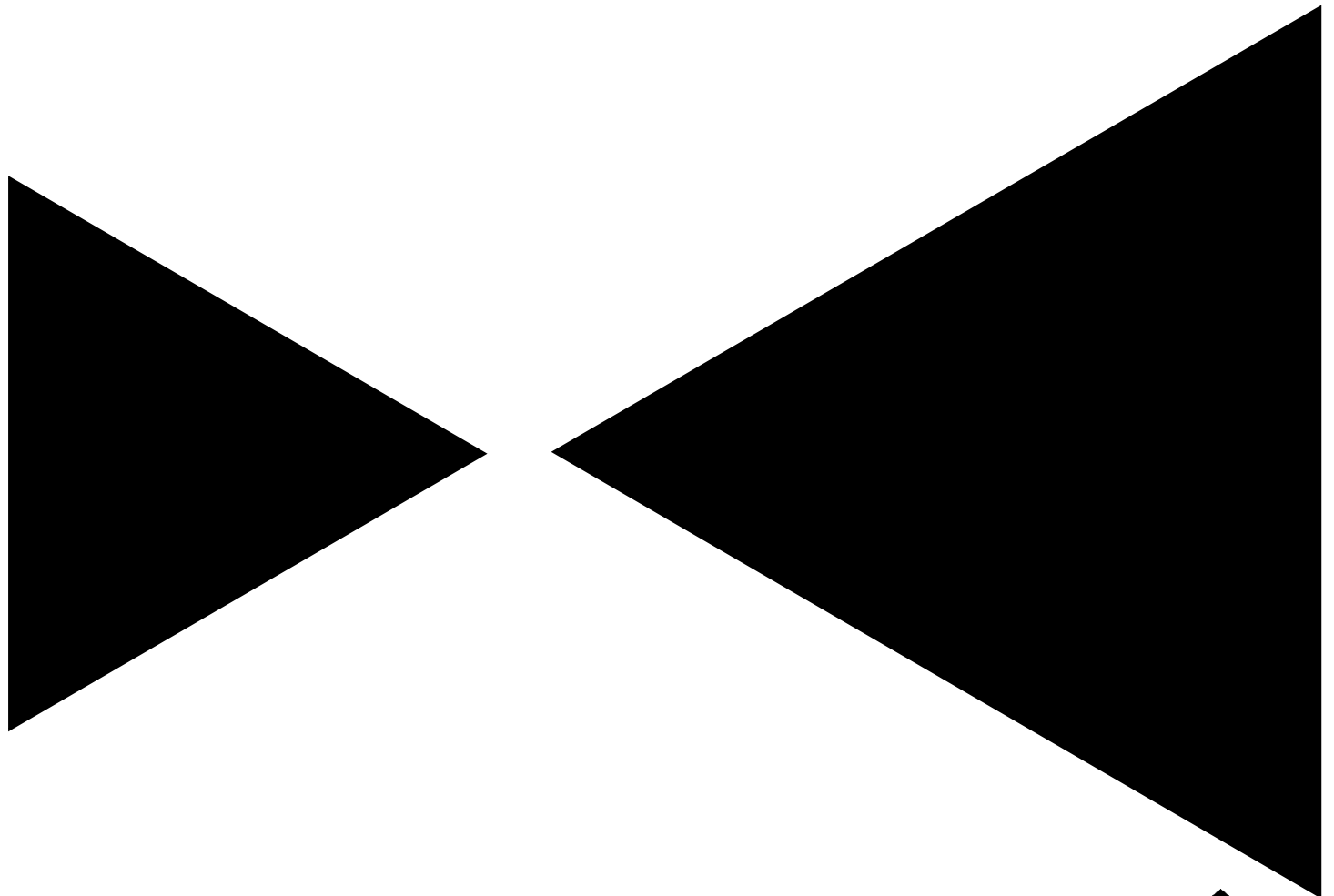


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Supported Operating Systems

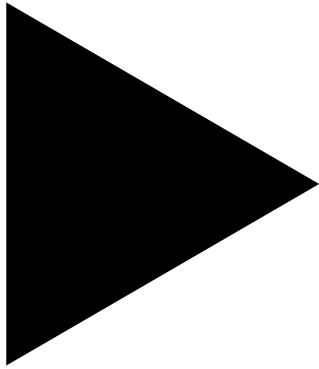


Supported Operating System

The ElastiCube Server can be installed on the following 64-bit operating systems:

- Windows Server 2008 R2
- Windows Server 2012
- Windows Server 2012 R2
- Windows Server 2016
- Windows Server 2019



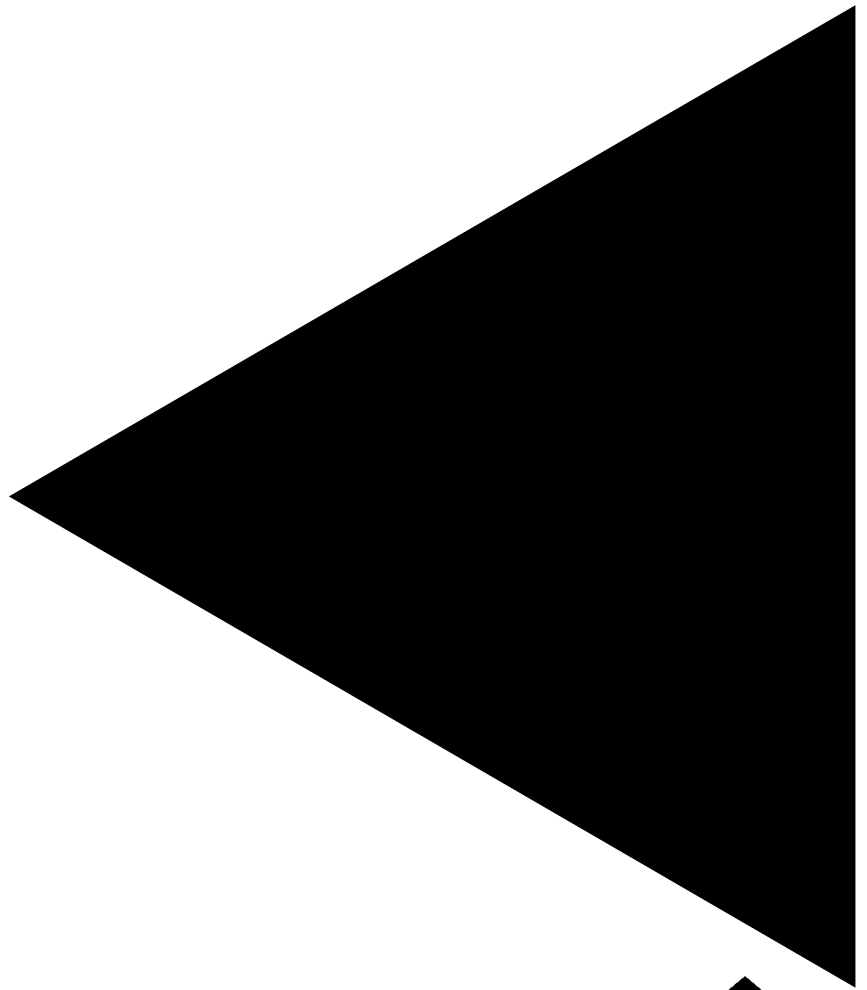
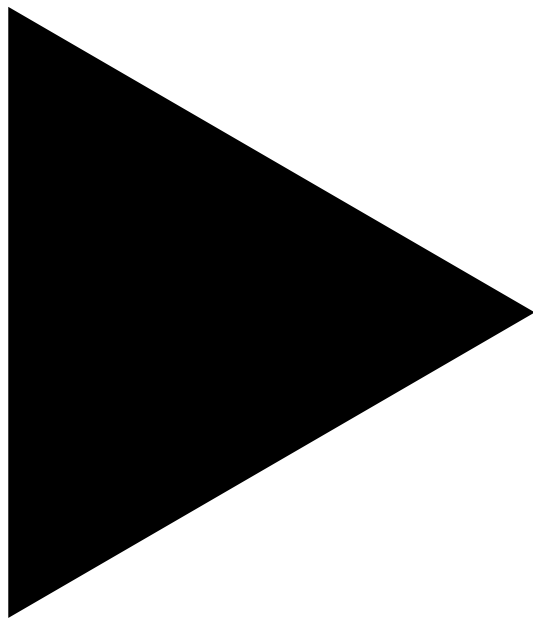


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Server Hardware Requirements



Server Hardware Requirements

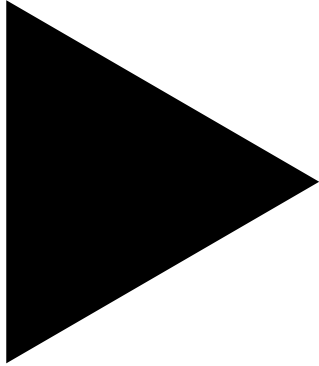
Important Note

- DXC Assure Claims customers vary in terms of deployments representing different analytics needs like concurrent users logged on reporting system & actual production data.
- The recommendations for server are based on the assumption that Sisense is installed on a dedicated server.
- In case, higher than average number of Claims & Transactions are being handled by customers, the computing, storage and networking requirements may vary.
- The additional customer related software that may take processing power were not taken into consideration while making the below recommendation.
- In production environment **Sisense InChip® technology** will load large portions of the ElastiCube to the memory for better dashboard user experience, hence the number of active cubes and their cumulative size is a very important sizing factor for the system's memory.
- Below mentioned specifications are only an indicative estimate based upon a select sample profile of customers, **Actual capacity requirements are provided after consultation with DXC.**

Deployment Size	Small Scale	Medium Scale	Large Scale
Max Claims	400 K	6 M	20 M & More
Users	50	200	500
Active (Concurrent) Users	10	40	100
CPU	8 Logical Cores	16 Logical Cores	32 Logical Cores
System Memory	16-32 GB	64GB - 128GB	256GB - 512GB
Hard Disk*	~80 GB	~200 GB	~800 GB

*For Staging or Demo environments, high-speed hard disks (e.g. 7200RPM+) can be used, while for production environments, consider using Solid State Disks (SSD) for high I/O performance.



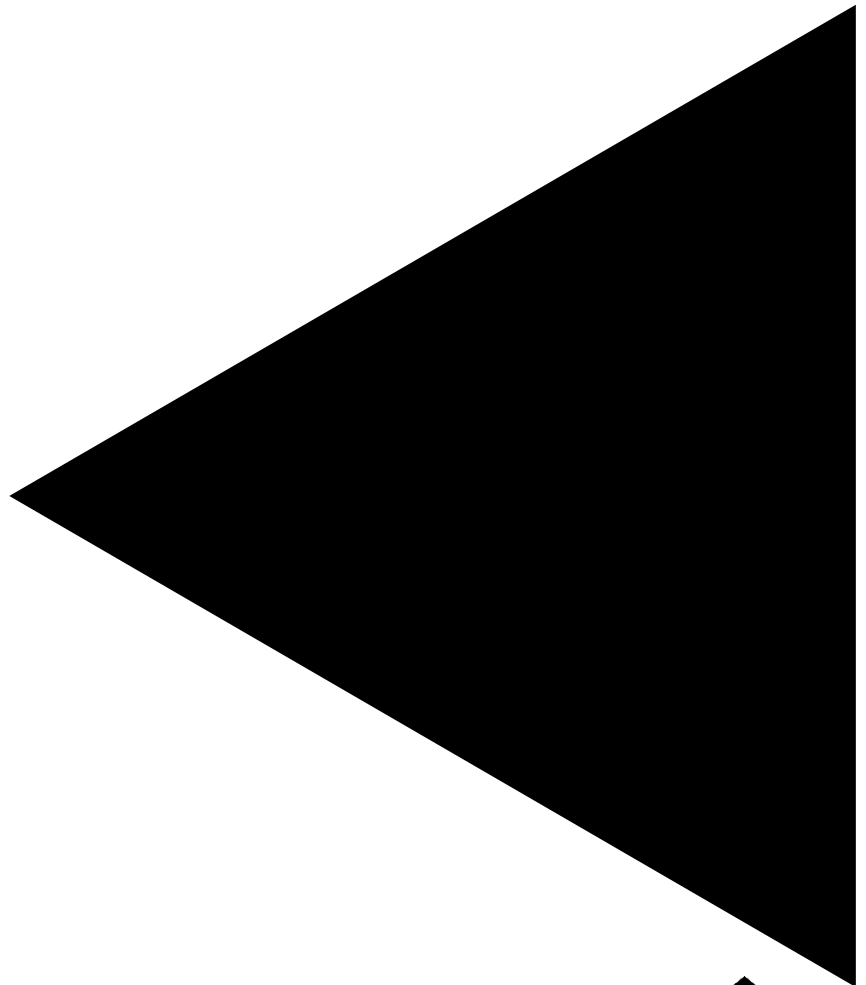
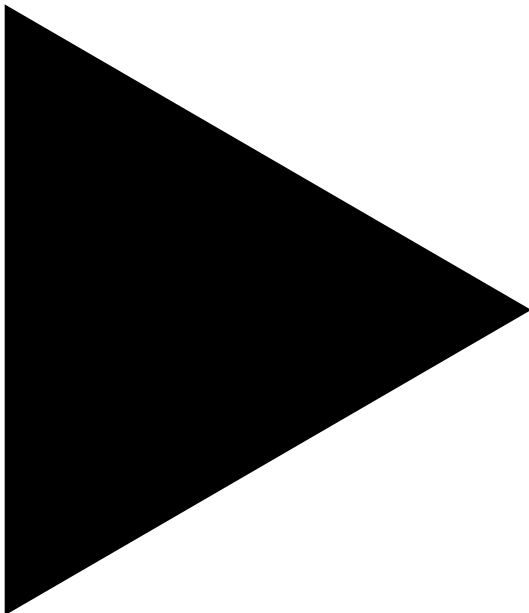


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About & Contact



DXC TECHNOLOGY: NEW. BUT NOT BORN YESTERDAY.

About DXC Technology

The company was formed on April 1, 2017, by the merger of CSC and the Enterprise Services business of Hewlett Packard Enterprise. DXC Technology has successfully guided the world's largest enterprises and government agencies through successful change cycles. With some 137,000 employees worldwide, the company's deep experience gives it a clear and confident vision to help clients navigate the future.

DXC Technology is a Fortune 500 company and represented in the S&P 500 Index. The company works to create greater value for clients, partners and shareholders, and to present growth opportunities for its people. DXC Technology is ranked among the world's best corporate citizens.

DXC Technology's extensive partner network helps us drive collaboration and leverage technology independence. The company has established more than 250 industry-leading global Partner Network relationships, including 15 strategic partners: Amazon Web Services, AT&T, Dell EMC, HCL, Hitachi Vantara, HP, HPE, IBM, Lenovo, Micro Focus, Microsoft, Oracle, PwC, SAP and ServiceNow.

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DXC Blog – Insurance
and Technology

About DXC Assure Claims

DXC Assure Claims is an integrated Claims Administration Platform that consolidates multiple functions into one cohesive solution to provide accurate and up-to-date business functions using the latest technology.

This browser-based software provides real-time analytics to help you spot trends and mitigate future losses. It gives your staff a highly efficient system that simplifies workflows and promotes best practices throughout your organization. It helps ensure that your claimants receive first-class service, besides providing your management team with a means to track key metrics to control costs and improve performance.

Thousands of Risk and Claim professionals rely on Assure Claims to manage all types of Claims, making it one of the industry's leading Claims Management Systems. This active client community ensures that Assure Claims is continually supported and enhanced – keeping your Claims processing running smoothly today and in the future.

[Click Here](#)

To visit the DXC
Assure Claims
website.

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To read more about
DXC Assure Claims
on the DXC website.

Contact



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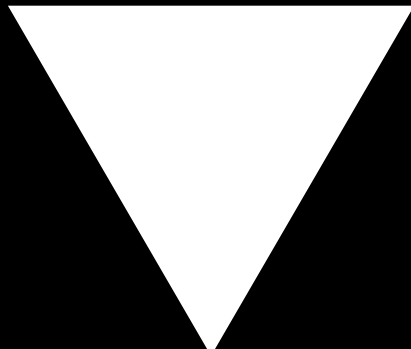


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